

Restoration contractor questions

Use the same questions for each company. Keep estimates and written answers with this sheet.

Verify the license with CSLB and match it to the business name. A restoration contractor and an insurance adjuster have different roles.

Ask before authorizing work

- ☐ What work is included and excluded, and who will perform it?
- ☐ What license, insurance and relevant qualifications can I verify?
- ☐ How will you document damage, progress, drying or other completion criteria?
- ☐ Who is my contact, and how will price changes and additional work be approved in writing?

Project / date

Compare written answers

Question	Company A	Company B
Name / license checked		
Scope / exclusions		
Estimate / payment terms		
Timing / lead contact		
Questions still open		

Reference: CSLB: Finding the right licensed contractor
Reference: CSLB: Contracts and binding agreements